



NORTH TEXAS BEHAVIORAL HEALTH AUTHORITY

THE LOCAL BEHAVIORAL HEALTH AUTHORITY REPRESENTING COLLIN, DALLAS, ELLIS, HUNT, KAUFMAN, NAVARRO, AND ROCKWALL COUNTIES

NOTIFICATION OF BUDGET DRIVEN CHANGES WITHIN NORTHSTAR

Dear NorthSTAR Member:

This letter is to tell you about what is happening in NorthSTAR. Many more people need services from NorthSTAR now than in the past. The state has not been able to fund NorthSTAR for all of the additional people who are seeking services through NorthSTAR. Due to this, some people will see changes in the services they receive from NorthSTAR, but many will not. It will be up to your service provider to decide how to best use the funds that they are given.

People who are on Medicaid or who have incomes less than 200% of the Federal Poverty Level, and who have a diagnosis of Major Depression, Bipolar Disorder, Schizophrenia, or Schizoaffective Disorder, will still be able to be a member of NorthSTAR. This includes children with severe emotional disturbances.

All NorthSTAR members will be able to see a doctor and get medications. Some will still get other services from a caseworker or a counselor. Some people may get fewer services from a caseworker or counselor than they did in the past.

Your provider and ValueOptions will still work together to make sure that you get the best care NorthSTAR can offer with its current funds. The North Texas Behavioral Health Authority (NTBHA) and the Department of State Health Services (DSHS) will still oversee the NorthSTAR program to make sure that it is run in a way that best meets the needs of the people it serves.

Your provider will explain to you what changes, if any, you will have. You can also call ValueOptions NorthSTAR Customer Service toll free at 1-888-800-6799 if you need help to understand any changes you might have.